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555 THIRTEENTH STREET, NW

June 12, 1998

BY HAND DELIVERY

Ms. Magalie R. Salas Secretary Federal Communications Commission 1919 M Street, N.W. Washington, D.C. 20554

> Re: Ex Parte

> > PR Docket No. 92-235

RECEIVED

JUN 12 1998

FEDERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

Dear Ms. Salas:

This is to provide notice that Michele Farquhar of Hogan & Hartson sent the attached letter to FCC Chairman William E. Kennard, and FCC Commissioners Susan Ness, Harold Furchtgott-Roth, Michael K. Powell, Gloria Tristani, as well as the following FCC staff: Daniel Phythyon, Rosalind Allen, Josh Roland, D'Wana Terry, Herb Zeiler, Laura Smith, and Ira Keltz of the Wireless Telecommunications Bureau, as well as the wireless advisors to the FCC Chairman and Commissioners (Ari Fitzgerald, Karen Gulick, Paul Misener, David Siddall, and Peter Tenhula). The materials discuss AAA's pending Petition for Reconsideration in the above-referenced matter.

An original and one copy of this filing are being provided. Please do not hesitate to call should you have any questions regarding this filing.

Sincerely,

Mikle Fryska Michele C. Farquhar

Enclosure

BRUSSELS BUDAPEST LONDON MOSCOW PARIS* PRAGUE WARSAW

Ms. Magalie R. Salas June 12, 1998 Page 2

cc: Chairman William Kennard Commissioner Susan Ness

Commissioner Harold Furchtgott-Roth

Commissioner Michael Powell Commissioner Gloria Tristani

Daniel Phythyon Rosalind Allen Josh Roland D'Wana Terry Herb Zeiler Laura Smith Ira Keltz

Ari Fitzgerald Karen Gulick Paul Misener David Siddall

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The Honorable William E. Kennard Chairman Federal Communications Commission 1919 M Street, N.W. Washington, D.C. 20554

Re: Ex Parte

PR Docket No. 92-235

Dear Chairman Kennard:

The American Automobile Association ("AAA") would like to respond to two issues raised by Federal Communications Commission ("FCC") staff and the Industrial Telecommunications Association ("ITA") in a recent Washington Post article 1/ (attached) concerning AAA's petition for reconsideration in the private radio refarming proceeding. 2/ First, an unnamed FCC official expressed concern that granting AAA "quasi-public safety" status would create a "slippery slope" and, second, ITA suggested that the FCC's one-day notification requirement would provide sufficient interference protection for AAA's frequencies. AAA would like to share its responses on these two issues, as outlined below.

Background: As you know, AAA is a not-for-profit organization dedicated to promoting the safety of the American driving public. AAA is also the largest membership organization in the United States. It provides emergency road services to its members and, in conjunction with state and local public safety agencies, to the general public. AAA responds to more than 30 million road service calls annually -- more than 80,000 per day. Almost one-third of these calls involve an immediate threat to life or property, and AAA must respond on a time-critical

^{1/ &}quot;The Regulators -- Breakdown in Communication? AAA Calls for Rescue From Airwaves' Traffic Jam," The Washington Post, June 5, 1998 at D1.

In the Matter of Replacement of Part 90 by Part 88 to Revise the Private Land Mobile Radio Services and Modify the Policies Governing Them and Examination of Exclusivity and Frequency Assignments of the Private Land Mobile Services, Second Report and Order, FCC 97-61, PR Docket 92-235 (rel. March 12, 1997) ("Second Report and Order").

The Honorable William E. Kennard Page 2

basis. AAA's emergency services directly reduce the burden on police and fire departments that would otherwise need to respond to these emergencies.

AAA cannot provide the level of service that is expected by its members and by state and local safety agencies without interference-free access to radio spectrum. Although AAA supports the FCC's policy goals in the private radio refarming proceeding (particularly the goal of enhanced spectrum efficiency), AAA continues to urge the FCC to grant its pending reconsideration petition to permit adequate coordination and protection of its radio communications. As described below, because AAA itself uses spectrum more efficiently and intensively than other private radio users, and because AAA uses less than one percent of the total frequencies in the Industrial/Business Pool, granting AAA's petition will not undermine the FCC's policy goals in this proceeding.

By way of background, when the FCC was deciding the number of private radio "pools" to adopt in the refarming proceeding, AAA had requested the ability to continue to coordinate its own frequencies as a member of a private radio pool that would include safety-related services. In the Second Report and Order, the Commission decided to create two pools -- a Public Safety Pool and an Industrial/Business Pool. Recognizing the potential for interference, the FCC granted special coordination rights to certain business entities with a public safety role -- the railroads, the utilities, and the power companies. 3/ Without addressing why AAA's frequencies were not granted similar treatment, however, the FCC simply included the Auto Emergency frequencies used by AAA and its local clubs in the Industrial/Business Pool.

In its Petition for Reconsideration, AAA demonstrated that the FCC's decision failed to adequately consider the substantial public safety nature of AAA's use of radio communications, placing an increased burden on the former Auto Emergency frequencies. 4/ Accordingly, AAA recommended that the FCC place the Auto Emergency frequencies in the Public Safety Pool or, at a minimum, give AAA the same coordination rights within the Industrial/Business Pool as the other quasipublic safety services. For a variety of reasons, AAA no longer believes that placing

³/ Second Report and Order at ¶¶ 15-21, 40-42.

^{4/} Petition for Reconsideration of the American Automobile Association at 6-9 (filed May 19, 1997). See also AAA White Paper, The Need for "Safety" Treatment of Frequencies in the Automobile Emergency Radio Service, Gary Ruark, Communications Specialist, AAA Emergency Road Service, Updated May 1998 ("AAA White Paper").

The Honorable William E. Kennard Page 3

Auto Emergency frequencies in the Public Safety Pool is the appropriate solution, and it withdrew that request in a letter to the Commission. 5/

A few months after AAA filed its petition, Congress recognized the valuable public service provided by AAA in the Balanced Budget Act of 1997, and classified auto emergency services as "public safety radio services" for purposes of the exemption from spectrum auctions. 6/ Unlike the other "public safety radio services" (railroads, power companies and utilities), however, AAA has no control over coordination of frequencies.

AAA Qualifies as a Quasi-Public Safety Entity: The primary concern expressed about granting AAA's requested relief has been that doing so would create a "slippery slope," perhaps enabling other private radio users to obtain similar treatment. AAA acknowledges that "slippery slope" concerns can be troubling under certain circumstances, such as when granting a particular exemption would swallow the rule, or when it is hard to distinguish among potential candidates for an exemption, or when there are no compelling public interest reasons supporting an exemption. None of these circumstances, however, are present in this case.

Instead, the FCC has already acknowledged that the two-pool approach could cause interference problems for safety-related services within the Industrial/Business Pool, and it has created an exception to the general rules for three different radio services (all of whom use their radio frequencies for commercial as well as safety-related purposes). The fact that a few entities have applied for similar treatment should not deter the FCC from reviewing each request on its own merits, nor should it diminish the substantial weight of comments filed in support of AAA's petition. AAA has already demonstrated its similarity to the three quasi-public safety entities under the FCC's own stated criteria, and it has clearly distinguished itself from any other candidates for this treatment.

Indeed, AAA unquestionably meets the factors cited by the FCC 7/ in granting special coordination rights to railroads, petroleum and power companies:

^{5/} Letter to FCC Wireless Telecommunications Bureau Chief Daniel Phythyon from the American Automobile Association, November 24, 1997 at 2.

^{6/} Balanced Budget Act of 1997 ("Budget Act") at § 3002(a)(2)(A) (exempting licenses issued "for public safety radio services, including private internal radio services used by State and local governments and non-government entities and including emergency road services provided by not-for-profit organizations").

^{7/} Second Report and Order at $\P\P$ 40-42.

The Honorable William E. Kennard Page 4

- (1) AAA uses radio as a time-critical tool to respond "to emergencies that could impact hundreds or thousands of people" -- AAA responds to 80,000 emergency calls every day, or one every 4.5 seconds, and one-third of these calls involve immediate threat of safety to life or property;
- (2) in emergencies (traffic incidents, bad weather conditions, natural disasters), AAA's operations "take on an almost quasi-public safety function"; and
- (3) "any failure in [AAA's] ability to communicate could have severe consequences on the public welfare" -- the millions of Americans who use their automobiles every day, the 40 million AAA members, and the state and local public safety agencies that rely on AAA's services during emergencies.

Moreover, in the 1997 Balanced Budget Act, Congress expressly acknowledged AAA's public safety role and treats non-commercial road service providers in the same manner as power, utility and railroad companies for the purposes of the auction exemption. 8/ While the Budget Act is not binding on the FCC in the refarming context, two senators responsible for that legislation have urged the FCC to grant the frequencies used for emergency road services more protection in this docket. 9/ Finally, less than one percent of the Industrial/Business Pool frequencies -- 43 frequencies compared to the total 5,140 frequencies in this pool -- would be affected by granting AAA's request.

No other entity that is seeking quasi-public safety status can cite to these factors, such as Congressional acknowledgment of AAA's public safety role, or AAA's many years of dedicated service as a not-for-profit organization committed to improving highway and vehicle safety (see attached Letter from the National Transportation Safety Board to FCC Chairman Kennard, June 4, 1998, highlighting its partnerships with AAA). Thirty-five local public safety agencies have also filed comments supporting AAA's petition, citing AAA's routine assistance with lifethreatening emergencies and natural disasters. 10/ Unlike other entities, AAA can

^{8/} Congress explained in the Conference Report that "[t]his service exemption also includes radio services used by not-for-profit organizations that offer emergency road services, such as the American Automobile Association (AAA). The Senate included this particular exemption in recognition of the valuable public safety service provided by emergency road services." H.R. Report 105-217 at 572.

^{9/} Letter to FCC Chairman William Kennard from U.S. Senators Conrad Burns and Byron Dorgan, February 17, 1998.

^{10/} See, e.g., Letter to FCC Chairman Reed Hundt from Dennis Garrett, Police Chief, City of Phoenix, Arizona, May 13, 1997 (attached). See also AAA White Paper for specific examples of partnerships with state and local public safety agencies.

The Honorable William E. Kennard Page 5

show clear public interest benefits from granting the requested relief, with virtually no impact on the existing Industrial/Business Pool (AAA uses less than one percent of the frequencies) or the FCC's underlying policy goals.

One-Day Notification: The FCC recognized that moving to the two-pool system could result in an increase in license assignments that cause interference, and it required frequency coordinators within the Industrial/Business Pool to provide notice of each proposed frequency recommendation they make within one business day. 11/ This one-day notification process, however, does not and has not assisted AAA with its real or potential interference problems.

First, the notification serves as a <u>post</u>-coordination rather than <u>pre</u>-coordination notice, so that the frequency coordinator's recommendation is already in the processing pipeline as an acceptable coordination when the notice is received. A frequency coordinator who suspects an interference problem cannot block the assignment, but bears the burden of beginning a potentially lengthy negotiation process to resolve the conflict. Even during this negotiation process, the FCC's rules seem to permit applicants to begin transmitting pursuant to temporary and conditional authorization after a 10-day waiting period. The Commission's new rules do not require concurrence from incumbents operating on the same or adjacent frequencies, nor do they offer a time period during which other coordinators may object to a proposed coordination.

Second, the huge volume of frequency coordinations -- an average of 1,500 to 2,000 every month and often more than one hundred in a given day -- precludes effective monitoring of potential interference problems by AAA's frequency coordinator. In addition, the computer database used by the FCC and private radio coordinators does not allow AAA to access new information about its 43 frequencies in an efficient, straightforward manner. Even if the coordination information were available in a user-friendly fashion, many interference problems may not be apparent based on the general information contained in the daily notifications. The notification process, at least in AAA's case, offers no better protection than "seeking a needle in a haystack." Unfortunately, it has been virtually impossible for AAA to identify a potential problem until it is too late.

Because AAA responds to an emergency road service call every 4.5 seconds, or 80,000 calls per day, it uses its radio frequencies more intensively and efficiently than most other users of the Industrial/Business Pool. Therefore, AAA fears that other coordinators, who may be unfamiliar with the needs of auto emergency users, are more likely to assume more standard usage patterns and

¹¹/ Second Report and Order at ¶¶ 47-48.

The Honorable William E. Kennard Page 6

make problematic assignments that cause interference on the former Auto Emergency frequencies. The alleged safeguard -- the one-day notification requirement -- does not protect against this problem, nor has it eased AAA's ability to solve existing interference problems for the reasons cited above. Thus far, AAA has learned of interference problems only when its clubs have reported specific incidents, and it has taken weeks to remedy the interference in some cases.

Therefore, AAA respectfully requests that the FCC grant its pending reconsideration petition for the reasons stated herein.

Respectfully submitted,

Michele C. Farquhar

HOGAN & HARTSON, L.L.P.

555 13th Street, N.W.

Washington, D.C. 20004

(202) 637-5600

Counsel for the American Automobile Association

THE REGULATORS

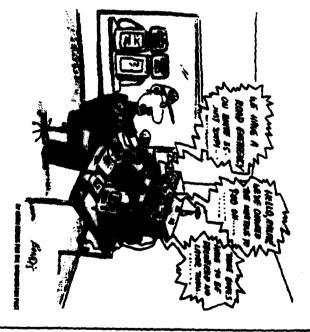
Breakdown in Communication?

AAA Calls for Rescue From Airwaves' Traffic Jam

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Gets **Emergency Call** From AAA

RECULATORS. From DI

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Wall Street Hears Tobacco **Bill Debated**

TOBACCO. From DI

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National Transportation Safety Board

June 4. 1998

Honorable William Kennard Chairman Federal Communications Commission 1919 M Street NW Washington, DC 20554

Dear Chairman Kennard:

The American Automobile Association (AAA) has asked the National Transportation Safety Board to briefly review for you our associated highway safety activities.

The AAA and the Safety Board have worked together on a number of highway safety issues. More recently, we have coordinated efforts to promote the enactment of graduated license for youthful drivers within each State, primary enforcement laws for seat belt usage, occupant protection for children, and zero blood alcohol content (BAC) laws for persons under age 21. In the past we have worked together on administrative license revocation, limited visibility, driver fatigue, and grade crossing safety issues.

Our combined efforts in promoting these important safety issues have made a difference. Graduated license systems for youthful drivers have been enacted in eight states, and partially in 14 other Sates. Zero tolerance BAC has been incorporated in 49 States. Also, seat belt usage has increased to 68 percent nationwide and primary use laws have been enacted in 14 States and the District of Columbia.

The Safety Board believes that its relationship with the AAA has been an excellent partnership in promoting national highway safety issues, and that this strong partnership will continue to permit us to accomplish the most important of safety goals in the future.

Sincerely

Joseph Osterman

Director

Office of Highway Safety



May 13, 1997

Reed Hundt, Chairman Federal Communications Commission 2025 M. Street, NW Washington, D.C. 20554

Dear Mr. Hundt:

I am writing to express the concern of the Phoenix Police Department regarding the inclusion of the Automotive Emergency Radio Service (A.E.R.S.) frequencies in the industrial/business pool under the Federal Communications Commission's Second Report and Order of February 20, 1997. The Phoenix Police Department believes the A.E.R.S. frequencies should be placed in the public safety pool for the following reasons:

- In Arizona, the AAA Arizona performs an invaluable public service by assisting our public safety agencies. Our Phoenix Police Department Officers know that when they call AAA Arizona, they will get an immediate response in helping the public of Arizona. We also know that police calls take priority over all other emergency calls. Their provision of lock-out service, rescue of stranded motorists whose cars have broken down, prompt removal of disabled vehicles from high-speed roadways, and other services is indispensable to reducing the workload of the police and other public rescue services.
- During natural disasters and other emergencies, AAA Arizona dispatches its contractors to many emergency scenes -- helping to rescue stranded motorists, transporting doctors and nurses to medical facilities, and many other rescue services.

In short, AAA Arizona's inability to ensure clear access to its frequencies would have a detrimental effect on the necessary coordination of the Phoenix Police Department with AAA dispatch operations to ensure quick response to the many emergency situations we face daily.

For these reasons, the Phoenix Police Department respectfully requests that the Federal Communications Commission reconsider its placement of the A.E.R.S. frequencies in the industrial/business pool and place them instead in the public safety pool.

Sincerely

Dennis A. Garrett

Police Chief

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See TOBACCO, D10, Col. 1

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THE REGULATORS

Breakdown in Communication?

AAA Calls for Rescue From Airwaves' Traffic Jam

By Cindy Sensycki Fashington Post Staff Wrier

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Washington Post 6-5-98

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"We do a road-service call every five seconds," said Gary Buark, AAA's frequency coordinator. "We don't have the capacity to share (frequencies) with anyone else. It's a problem when someone is on the same frequency interrupting us and us interrupting them."

Ruark contends the new system, which allows other frequency "coordinators" to assign channels that AAA operated on, has created a traffic jam, slowing its response time to calls. "It's coming to the point where it will be a free-for-all," he

Ruark said one of AAA's voice-radio channels in Boston, connecting up with 80 mobile units, ended up with a data system on it, sending packets of computer information over the airwaves. He said the data stream obliterated the voice traffic and closed the channel to AAA for two weeks while he tried to straighten out the problem.

In its petition to the FCC, the auto club asks that it be allowed to approve assignments on those 43 frequencies, and it would be willing to share them as long as it could maintain control. At the very least, the auto club would like advance notice of other parties being

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PCC officials said taxis, truckers and others also have asked for reconsideration, a Pandora's box that they don't look forward to opening. "One of our concerns is that the slope in this issue is long and steep. Others will want it, and AAA will ask for more," said one top-ranking official.

The PCC also is aware that emergency road services such as AAA succeeded in being designated by Congress as providing public safety services, which exempts them from participating in any government auction of spectrum that might be held. "They are trying to stretch the public safety patina elsewhere," the official said.

Other groups that coordinate use of the private-radio airwaves believe the new system works better than the old one.

"AAA makes a good case, but there are a lot of other industries—mining, taxis, forest products—that use radios for significant public benefit," said Mark Creaty, president of the Industrial Telecommunications. Association. "Where do you stop?"

Crosby said the FCC provided safeguards to guard against interference problems. An electronic database lets users know who has been assigned to the system within 24 hours, and there is a waiting period before new licensees go on the air.

AAA's Ruark said thousands of assignments are made each week and problems often are not caught until weeks later. "It just doesn't work," he said.

The Pursual Communications Industry, which arranges about 20,000 coordinations annually for all sorts of industrial users, said it supported the new system because more frequencies are available to users.

"We've had no problems with it," said Lorl Shearer, PCIA's vice president of spectrum management.

The PCC hopes the issue will be resolved soon. In the meantime, AAA has put some fine legal talent on the problem: It hired Michale Farquitar, former chief of the PCC Wireless Telecommunications Bureau and now a partner at Hopan & Hartson, to plead its case with the PCC.

Farquhar said she wasn't aware of the AAA's problem when she was on the job at the PCC. "The PCC didn't look closely at others [such as AAA] and didn't understand the unique nature of AAA," Farquhar said. "The slippery-slope argument shouldn't rule the day."

OUT FOR COMMENT: Just in case it wasn't plain the first time, the American Bar Association's section of Administrative Law and Regulatory Practice will have a session on June 16 called "Plain Language Regulation: A Clear Discussion of a Convoluted Topic." On Monday, the Clinton administration decreed that federal agencies should translate forms, documents, letters and, eventually, regulations into plain language.

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June 4, 1998

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Sincerely

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Director

Office of Highway Safety



May 13, 1997

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